



# TASMANIA'S HEALTH PLAN Clinical Services Plan

## PROGRAM IMPLEMENTATION NEWSLETTER - July 2007

### From the Deputy Secretary

Tasmania's Health Plan has now been in place for one month and I am very aware that many people across the health system are eager to know what progress we have made and what the next steps will be in implementing the changes set out in the Plan.

It is clear that the task ahead is immense. There is not a program or function in health that will not be impacted in some way through the implementation of Tasmania's Health Plan.

We need to consolidate and modernise our services and make our health system smarter and more flexible, focusing the systems of service delivery on the real needs and circumstances of people. This will be a profound change for the system, however we are well equipped to make that change and sustain it. We have a strong culture and history of individual professional excellence that must now be expanded to encompass collective and collaborative excellence.

The Acute Health Services Group is currently planning the steps and processes needed to implement the Clinical Services Plan. During the coming weeks, members of our team will be discussing the implementation of the Plan with stakeholders across the health system to ensure that our approach is thorough, relevant, achievable and inclusive of many of the reforms and initiatives already being implemented locally within the health system.

I invite you all to participate in the reform journey, and encourage you to talk about the CSP implementation with your hospital or ambulance management team

members. You will also see a regular Newsletter and fact sheets on specific aspects of work, and if you have any questions or feedback please call or email the contact officers listed in this newsletter.

Catherine Katz

Deputy Secretary

### CSP Program Implementation

The Clinical Services Plan is the result of significant consultation with clinical and other key stakeholders within DHHS, the broader health sector and the community. The information gained from this process together with rigorous data and demographic analysis has produced a robust, well considered set of directions for service improvement and sustainability.

There are nearly 80 identified projects that need to be undertaken by the acute services as a result of the CSP, with much of the work falling logically into the following five streams:

1. acute services north west regional hospital;
2. integration: primary and acute health services, and other sectors;
3. strengthening clinical support;
4. implement and enhance state-wide and single site services;
5. new models of service: emergency, chronic disease management and aged;

Underpinning the effective implementation of Tasmania's Health Plan is a set of enablers that are

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essential and critical to our ability to achieve service reform. These enablers are:

1. patient/client transport and accommodation;
2. workforce planning, education, recruitment and retention;
3. infrastructure and capital planning;
4. information management and ICT;
5. human resources;
6. change and transition; and
7. funding.

The 5 streams and 7 enablers are very complex projects all of which will have discreet performance targets so that we can measure and report on achievement.

## Project Management

A staged approach to the projects is being taken based on priority, resource availability and source funding. The priorities are being finalised over the next month and will be listed in the next newsletter.

There will be a project manager or coordinator appointed or the role allocated to each project appropriate to the complexity and duration of the project. Each project will develop a plan and timeline for delivering the outcomes. Wherever possible local projects will be managed locally and the CEO of the Hospital or service will be responsible for the delivery of the outcomes, however overall accountability for the effective delivery for all projects lies with the CSP Program Implementation Steering Committee.

The Acute Care Strategies and Reform section is based in Hobart resulting from an organisational redesign of the Acute Health Services Divisional Support Unit. It will have a major role to play

in the coordination and support of the CSP Program implementation. Michael Pervan is the Unit Director, having commenced on 25th June 2007. For the past three years Michael has been the Director of the major health reform program in Western Australia.

## Current Activity

- The redesign of services in the North West is a clear priority and Aspen Medical has been engaged to develop a plan for the strategies that are to be implemented during the next two years. Aspen Medical is an Australian based company with international experience in the delivery of health care solutions in Australia, South East Asia and Europe.

- The NWRH Executive has formed a Clinical Services Plan Steering Committee which is meeting regularly. Executive members have been allocated cross-campus sponsorship for specific parts of the plan.

- The CSP Program Implementation Steering Committee is meeting on the 17th July to consider the CSP Program Implementation Plan.

## Further Information

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More information about Tasmania's Health Plan, Clinical Services Plan and, CSP Program Implementation as it is updated can be found at <http://dhhs.tas.gov.au>

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