

REQUEST FOR PROPOSALS

AMENDMENTS NO.2

GATEWAY REQUEST FOR PROPOSAL

PART TWO – SPECIFICATION

3.5 SERVICE DESIGN AND DELIVERY

Key Functions

(second dot point)

- Extended hours and flexible access and assessment arrangements with some 24/7 contact capacity

Should now read:

- Extended hours and flexible access and assessment arrangements.

(the 24/7 contact capacity is part of the role of the integrated family support service)

INTEGRATED FAMILY SUPPORT SERVICES REQUEST FOR PROPOSALS

PART TWO – SPECIFICATION

3.8 SERVICE DESIGN AND DELIVERY

Responsiveness to clients' needs

(first dot point)

- Service location(s), hours of operation and extended access strategies

Should now read:

- Service location(s), hours of operation and extended access strategies with some 24/7 contact capacity