



# TASMANIA'S HEALTH PLAN

## Primary Health Services Plan

### Implementation Newsletter Issue 2, October 2007

#### The Rosebery Transition – New Skills, New Knowledge

Karin Cuff, Clinical Nurse Educator



The transition from acute to community nursing requires both a change of focus and the development of new skills. Karin Cuff has been working with nurses at Rosebery Hospital over the last three months to assist in this transition.

The first presentation focused on developing an understanding of the Primary Health Care Philosophy and the Principles of Primary Health Care. This understanding was then related to the Primary Health Services Plan and the issues affecting the Rosebery population and how they may be addressed through health promotion programs.

New skills were then developed in information management, through an introduction to the Community Health Information System (CHIS) and the Department of Veteran Affairs (DVA) Information System.

This included a workshop where staff practiced admitting a new client into the service, including developing an understanding of the Home and Community Care Client (HACC) categories and

identifying the relevant nursing diagnoses and nursing interventions.

This led on to the formulation of the client care plan, documenting the client's health concerns or issues, agreed goals, planned actions and review dates. This highlights one of the most important differences between CHIS and the acute care system in that CHIS takes a client, rather than institutional, focus.

Another workshop focused on developing an understanding of the HACC statistical data collection requirements and completing daily workload statistics.

An information day was also held with the DVA Community Nursing Advisor to overview the DVA Information System and Pathway documentation requirements for DVA community clients.

A workshop and information day reviewed and updated the staff's knowledge of the provision of medical services for patients in rural facilities and the resources available to assist them in emergency situations.

This included an overview of the Emergency Health Record and Telephone Triage Form and the Australian Triage Scale. The workshop included working with practice triage scenarios and auditing the documentation on previous Emergency Health Record to ascertain best practice requirements.

Orientation to community practice has continued with the cooperation and support of the Queenstown Community Nurse.

This is to be followed by orientation to community palliative care clients by working with the North West Palliative Care Service.

A health promotion day is also being planned using the Health Promotion Team from the North West focusing on health promotion, the management of chronic diseases and prevention strategies.



## Primary Health Partners

### Community Transport is on the Move!



Fondly referred to as “Tweety”, the Go! Highlands Community Transport vehicle along with DHHS’s buses located at Ouse, are essential components of the Non Emergency Community Transport (NECT) project in ensuring the Central Highland’s Community can attend scheduled, non emergency, health related services. NECT’s aim is to explore, develop and implement opportunities to improve transport access and service efficiencies, enhance service quality and optimise appropriate resource utilisation for the HACC target group and non HACC Clients.

Community transport in Tasmania has generally developed to fill gaps in conventional public transport services and to serve unmet market needs. The Home and Community Care (HACC) Program is the largest funder of community transport in Tasmania. The provision of transport assistance for the HACC target group is determined by service providers who operate in the absence of a profit motive and in Tasmania, is dependent on government funding subsidies, public fund raising, fees and donations and the substantial use of volunteers.

The availability of and access to transport services will be a critical factor in meeting the needs of communities and individuals, particularly non HACC clients, and will have considerable influence in ensuring the success of Future Health.

To keep you informed, further newsletter updates of the NECT project are planned.

For more information, contact Kate Vallance, Project Manager, NECT, phone 6233 6009 or email at [kate.vallance@dhs.tas.gov.au](mailto:kate.vallance@dhs.tas.gov.au)

## For More Information

For more information on the range of projects taking place under the Primary Health Services Plan, have a look at the Future Health website <http://www.dhhs.tas.gov.au/futurehealth/phsp.php>

Also - keep an eye out for copies of the *Implementation Plan Summary* brochure, featuring our ‘primary health partners’ from General Practice Tasmania and the University of Tasmania.

Dr Patrick O’Sullivan, Chair, General Practice Tasmania



“General Practice Tasmania is pleased to see clear recognition of the key role of general practice and a willingness to look beyond the public hospitals for solutions ...”

Professor Judi Walker, Faculty of Health Science, University of Tasmania



“The University of Tasmania supports the broad directions of the Plan and I personally look forward to continuing involvement in implementation through the Partners in Health Management Committee ...”