

# TASMANIA'S HEALTH PLAN

Quarterly Progress Report  
March 2009



Indicator	Project Number	Project Name	Project Description	June - Dec 07	Jan - April 08	May - Aug 08	Sept - Dec 08	Jan - April 09	May - Aug 09	Sept - Dec 09	Jan - April 10	May - Aug 10	Sept - Dec 10	Jan 2011 - ++
<b>Strengthening Clinical Support, Safety and Quality of Services</b>														
✓	CN01	<b>Develop Clinical Network Model and Operational Framework</b>	Develop a framework of governance, scope, funding and accountability for clinical networks, Advisory Council.	■										
✓	CN02	<b>New Clinical Advisory Council</b>	a) Develop a short consultation paper on establishing a new Clinical Advisory Council and clinical networks.			■								
✓			b) Select membership and convene the new Clinical Advisory Council.			■								
●	CN03	<b>Cancer Network incorporating Tas Cancer Network Project - state-wide service</b>	Establish a Cancer service Network Demonstration Program (CanNET) in partnership with Cancer Australia funding to support the establishment of a managed clinical network for cancer services in Tasmania.	■										
●	CN04	<b>Development of Clinical Networks</b>	Develop, maintain and foster clinical networks.					■	■					
●	CN05	<b>Best Practice, Credentialing and Scope of Practice</b>	Establish best practice processes for credentialing and to define process for scoping the practice of senior clinicians.			■	■							
●	CN06	<b>Safe, Quality Services</b>	a) Develop common structures within Health Services to support safety and quality processes			■								
			b) Develop a plan for external accreditation of primary health services						■	■				
			c) Implement external accreditation of primary health services										■	■
●	CN08	<b>Rehabilitation and Aged Care Network</b>	Develop a network to enhance the coordination of patient care across the State.			■	■							
	CN09	<b>Chronic Disease Network</b>	Develop a network to enhance the coordination of patient care across the State.					■		■				
●	CN10	<b>Clinical Consultative Meetings</b>	Convene bi-annual state-wide clinical consultative meetings until formal ongoing networking structures have been agreed and implemented				■		■	■				

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<b>Education and Training</b>															
●	ET01	<b>Post Graduate Medical Training</b>	Further development of post graduate medical training in Tasmania in collaboration with Colleges, Universities and the Department.		■										
■	ET02	<b>Development of Clarence Inter professional Learning and Education site</b>	Work with the University to examine the feasibility of a Primary Health Clinical Centre at the Clarence Community Health Centre providing inter-professional learning experience for medical, nursing and allied health staff in a community based setting. General practice service to the community will continue under this arrangement.		■										
●	ET03	<b>Development of Launceston Interprofessional Learning and Education site</b>	Work with the University to examine the feasibility of developing the Launceston General Hospital precinct as an enhanced primary and secondary education centre providing interprofessional learning for health professional students.		■										
●	ET04	<b>Further development of Rural Health Centres as Rural Health Teaching Sites</b>	Increase the number of rural health teaching sites over the course of the THP roll out to increase access to learning facilities across the state.			■									
●	ET05	<b>Strengthen Partners in Health agreement to further develop health research and education</b>	Work with the University of Tasmania to further develop health research and education in Tasmania, strengthening links and expanding the scope of education and research in health services and health outcomes	■											
●	ET06	<b>Explore the potential to expand allied health tertiary education in Tasmania</b>	a) Increasing access to Physiotherapy education in Tasmania.	■											
Ⓜ			b) Increasing access to Nutrition and Dietetics education in Tasmania.					■							

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			c) Further development of a degree course for environmental Health officers in Tasmania.	█											
			d) Increased Workplace Clinical Psychology Training across the department.			█									
	ET07	Research and evaluation of demonstration sites established under Tasmania's Health Plan	Monitor all projects undertaken under Tasmania's Health Plan for effectiveness in order to measure the success of each project.			█									
<b>Funding and Performance</b>															
	F01	Cost Analysis and Incorporation into Budget Processes	Develop business cases and models for THP project implementation.	█											
	F02	Resource Allocation and Management for Financial Accountability	Develop a resource allocation model for health services that will maintain and improve equity of resource distribution between regions	█											
	F03	Performance Agreements / Clinical Engagement	Define explicit performance agreements for each hospital incorporating targets for clinical activity within agreed budgets and a clinical engagement strategy.			█									
<b>General Practice Integration</b>															
	GP01	Primary Health working with General Practice on chronic disease	a) Develop a whole of state strategy for general practice		█										
			b) Develop a policy framework to guide general practice provision of state funded community health services	█											
			c) Develop a consistent DHHS policy concerning the availability of support arrangements for general practice.			█		█							

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●			d) Development of demonstration services for GP provision of state funded community health services			■									
			e) Evaluation of demonstration outcomes						■						
			f) Expansion of GP provision of state funded community health services								■				
●	GP02	DHHS and GP Links (with mental health services, alcohol and drug services)	Strengthen links between a range of DHHS services, such as mental health, drug and alcohol services for example, with General Practice to foster a multi-disciplinary team approach to action around chronic disease.	■											
✓	GP03	Sustainable General Practice	a) Develop principles and policies for the engagement of general practice	■											
✓			b) Increase support through GP Workforce Tasmania for GP	■											
<b>Health Information and Communication Technology</b>															
●	HICT01	e-health Priorities Incorporated into Existing Information Management Projects and Work Program	a) Develop a e-health strategy b) Develop and deliver an information management work program to support the THP		■										
<b>Integrating Acute and Primary Health Services</b>															
●	IAP01	Rural Emergency Response	Develop a rural accident and emergency response plan, to support emergency response services in rural areas by developing an operational framework and protocols and engaging key stakeholders.	■		■									
●	IAP02	Integrating Primary and Acute Care through an Area Health Service structure	Develop consistency in service provision arrangements between primary and acute health around the state.				■		■						



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●	NSM03	New Models of Emergency and Short Stay Care (LGH)	a) Plan and develop new models of care, such as an emergency short stay unit, a fast track clinic, an emergency mental health zone and medical assessment and planning units.											
●			b) Complete redevelopment of LGH emergency department.											
●	NSM04	New Models of Emergency and Short Stay Care (NWRH)	a) Plan and develop new models of care, such as an emergency short stay unit, a fast track clinic, an emergency mental health zone, medical assessment and planning units and general practice clinic.											
			b) Complete redevelopment of NWRH emergency department.											
●	NSM05	Aged and Rehabilitation Services (including in the community)	Develop new service models for aged and rehabilitation services											
●	NSM06	23 Hour Elective Surgical Services in the North West	Explore the need for stand alone surgical centres operating extended day surgery.											
●	NSM07	Partnerships and Collocation with Private Hospitals	A viable and strong private health sector is important and strong partnerships between the private and public sector need to be established. Partnerships may provide an opportunity to collocate and or provide services on behalf of the public sector.											
	NSM08	Benchmarking	The Dept will monitor and report annually on benchmarking data including regionalisation utilisation data, length of stay and rate of admissions for Ambulatory Care Sensitive Conditions											
●	NSM09	Area self sufficiency	Establish area service delivery arrangements and policy											

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✓	NW01	Review of the North West / North component of the Clinical Services Plan	Review and revise planning for acute services in the North West within Tasmania's Health Plan (Clinical Services Plan), in response to the Commonwealth Government take over of the Mersey Hospital.			█								
✓	NW02	Planning principles for the North West	Adopt recommended principles to underpin planning and delivery of hospital services in the North West			█								
H	NW03	Develop a detailed clinical service profile for the NWRH	Develop a detailed clinical service profile for the NWRH in consultation with the AG and /or operator of Mersey Community Hospital			█			█					
✓	NW04	Relationship with Australian Government	Seek to agree a robust performance monitoring and reporting framework with the AG to ensure NWRH and Mersey Community Hospital contribute equitably to the provision of integrated health care for the region			█								
H	NW05	Work with Private Sector	Work with the private sector to determine ways to develop appropriate private sector inpatient services			█			█					
✓	NW06	Consolidation of North West ICU services to North West Regional Hospital (NWRH), Burnie	Consolidate North West Intensive Care Unit services to the North West Regional Hospital (NWRH), Burnie.	█										
✓	NW08	Reassign Mersey vascular Service to State-wide Vascular Services	Develop a State-wide Vascular Services team operating out of the Royal Hobart Hospital (RHH).	█										
●	NW09	Redesign rehabilitation, subacute and transitional care services and implement a new model of care in the North West	Revise plans to develop a sub acute and transitional aged and post stroke discharge rehabilitation service in response to the Commonwealth Government take over of the Mersey Hospital.				█							



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●			e) Increase access to community nursing, post acute care, visiting services, day respite (dependant on implementation of new service model elsewhere in the state)				[Blue bar spanning Sept-Dec 08 to Jan 2011-++]							
✓	PPH01	<b>Integrating Population Health Approaches</b>	Develop an orientation program for the new Primary Health Coordinators, Health Promotion Officers, Area Services Co-ordinators and Area Managers	[Blue bar spanning June-Dec 07 to May-Aug 08]										
●	PPH02	<b>Preventing and Managing Chronic Disease Across the Care Continuum</b>	a) Develop a chronic disease strategy that includes the development and adoption of state-wide service standards drawing on existing national and other contemporary good practice.			[Blue bar spanning May-Aug 08 to Jan-April 09]								
●			b) Development of a state-wide health promotion framework	[Blue bar spanning June-Dec 07 to Jan-April 09]										
✓			c) Recruitment of Health Promotion Coordinators			[Blue bar spanning May-Aug 08]								
✓			d) Identify population groups most at risk of chronic disease, with an initial focus on diabetes	[Blue bar spanning June-Dec 07 to Jan-April 10]										
●			e) Increase effort in cessation of tobacco smoking	[Blue bar spanning Jan-April 08 to Sept-Dec 09]										
			f) Develop state-wide Chronic Disease Self-Management Plan	[Blue bar spanning Jan-April 09 to May-Aug 09]										
✓	PPH03	<b>Improving Youth Health Services</b>	a) Develop a policy framework for youth health services within Primary Health			[Blue bar spanning May-Aug 08 to Jan-April 09]								
			b) Develop partnerships to encourage young people to engage in healthy lifestyles					[Blue bar spanning May-Aug 09 to Jan-April 10]						
<b>Acute services: Southern Regional</b>														
✓	S01	<b>Royal Hobart Hospital</b>	Complete the business case for the development of the RHH including an ICC			[Blue bar spanning May-Aug 08]								
<b>State-wide System Development</b>														














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	SSD11	Develop Patient satisfaction/ patient experience feedback mechanism	Development of a process that provides patients with the mechanism to inform services about their satisfaction with their experience and monitors agency performance against standard measures											
<b>Clinical Service Planning</b>														
●	SSS01	Develop Operational Framework and Protocols for Single Site and State-wide Services	Develop an operational framework that defines elements including single site and state-wide and regional services, governance, governance over operational staff, funding and accountability for single site, regional and state-wide services											
●	SSS02	Service Capability Framework and role delineation	Develop a service capability framework to be applied across the entire health system including the role of each hospital											
	SSS03	Cardiac Electrophysiology	Assess, consider, and implement (if agreed) the introduction of cardiac electrophysiology as part of a tertiary centre for the delivery of a full range of cardiac services according to interventional cardiology inpatient demand.											
●	SSS04	Positron Emission Tomography (PET) Scanner	Assess, consider and implement (if agreed) the installation of a PET/CT scanner at the RHH											
●	SSS05	Cystic Fibrosis Services	Oversee and manage translation of statewide operational framework for cystic fibrosis services in Tasmania.											
●	SSS06	Pain Management Services	Oversee and manage translation of statewide operational framework for pain management services in Tasmania.											
H	SSS07	Additional Linear Accelerator (Northern Tasmania)	a) Assess need, feasibility, funding and timeframe b) Implement installation if assessment positive											

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●	SSS08	Hyperbaric Medicine	Review demand for hyperbaric medicine, available infrastructure and opportunities for integration with other specialties, including multi-disciplinary outpatient clinics		■									
●	SSS09	Pathology Services	Complete feasibility studies of a state-wide service.						■					
●	SSS10	Medical Imaging Services	Complete feasibility studies of a state-wide service coordinated through a single administrative structure to ensure service sustainability.						■					
●	SSS11	Bariatric Surgery	Review scope and operational arrangements for this service.				■							
●	SSS12	Gastro-Intestinal and Hepatobiliary Surgery (LGH)	Oversee and manage translation of statewide operational framework for gastro-intestinal and hepatobiliary surgery services in Tasmania.						■					
●	SSS13	Specialist Cardiology	Oversee and manage translation of statewide operational framework for specialist cardiology services in Tasmania.						■					
●	SSS14	Clinical Genetic Services	Oversee and manage translation of statewide operational framework for clinical genetic services in Tasmania.						■					
●	SSS15	Vascular Services	Oversee and manage translation of statewide operational framework for vascular services in Tasmania.	■					■					
●	SSS16	Develop Statewide Bone Marrow Transplantation Service	Oversee and manage translation of statewide operational framework for bone marrow transplantation services in Tasmania.		■									
●	SSS17	Cancer Services	Develop appropriate governance, funding and accountability for regional and statewide services.				■		■					
●	SSS18	Renal Medicine	Develop appropriate governance, funding and accountability for regional and statewide services.			■								

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●	SSS19	Rapid Patient Transfer	Develop formal protocols for the rapid transfer from the North and North West direct to theatre at the RHH of patients with time critical vascular emergencies			■								
●	SSS20	Infectious diseases	Develop appropriate governance, funding and accountability for infectious diseases				■		■	■				
●	SSS21	Neonatal and paediatric intensive care and retrieval	Develop appropriate governance, funding and accountability for neonatal intensive care; paediatric intensive care, neonatal and paediatric retrieval						■	■				
	SSS22	Morbid Obesity	Complete integrated plan for the management of morbid obesity						■	■				
<b>Developing Integrated Transport and Accommodation Services</b>														
✓	TAS01	Acute Services Patient Transport (inc ambulance)	Review all acute patient transport, including urgent, non urgent and community transport elements.	■	■	■								
✓	TAS02	Medical Retrieval	Review adult medical retrieval services and develop an implementation plan to ensure that the service is appropriately funded, staffed and resourced for sustainability.	■	■	■	■							
✓	TAS03	Accommodation	Review patient accommodation availability near to the acute hospitals to meet current and future needs.		■	■	■							
✓	TAS04	Non Emergency Patient and Community Transport Services	Review community transport and develop an implementation plan to establish community transport networks that will better coordinate services and improve transport options and develop a modern strategy for transport through the implementation of a state wide service model to coordinate both Patient and Community Transport Services	■	■	■	■							
<b>THP Operational Framework</b>														



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	WS06	New Workforce Models	Develop new workforce models to meet new service requirements and examine the roles of the existing workforce in the context of the new service model to achieve a better match with service requirements. Identification of training needs to equip staff to work within new models of care (starting with Primary Health).												
	WS07	Operational Framework for Public/Private employment	Facilitate cooperative arrangements for health care professionals across both private												

-  Project has been finalised
-  Project has **no** scope, plan, budget or resource allocation
-  Project has a scope, project plan, budget or resources - **but not all**
-  Project has scope, project plan, budget, resources and is in progress
-  Project is on hold due to an externality, interdependency with another project, budget problem, or need for a change to scope
-  Project is in progress but is experiencing some difficulties
-  Revised Project timeline