



Supported Accommodation Property Maintenance Guide

Emergencies

Resident safety is at risk, action required to prevent further damage.
(eg: roof blown off in a storm, or a house fire).

Emergency repairs to be immediately reported to State-wide Maintenance Services.

 Business Hours	1300 665 663
 After hours or on weekends	1800 005 588

If lives are at risk, dial 000 Police, Fire or Ambulance



Severe Storm and Flood Damage Call SES



Urgent Maintenance

Essential services STOP working.

(eg: water, sewerage, electricity, heating, cooking stoves or the hot water service).

 Business Hours	1300 665 663
 After hours or on weekends	1800 005 588

Routine Maintenance

Repairs required that are not of an urgent nature.

 Business Hours	1300 665 663
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Intentional damage

If not an emergency or urgent matter, report the damage to your Service Operations Coordinator and seek advice from State-wide Maintenance Services.

 Business Hours	1300 665 663
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