

Southern Tasmanian Area Health Service

Vision for the Future



Department of Health and Human Services



Southern Tasmanian Area Health Service

Our Scope

- Integrating acute, primary and community services across Southern Tasmania
- Bringing together key primary care facilities at New Norfolk, Ouse, Oatlands, Triabunna, Bruny Island, Bicheno, Clarence Community Health Centre, RHH (and annexes at St John's Park and the Repat Centre)
- Leading the development of ICCs in Clarence, Hobart & Kingston and a major health service at Glenorchy

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Our Vision

- To develop high quality, safe and integrated health care services with the capacity to meet the health needs of Southern Tasmania and the wider Tasmanian community that we serve today and into the future.

Our key directions

- Safe, comprehensive and high quality care
- Improved access and efficiency
- Innovation and Entrepreneurship
- Survival to Sustainability
- Building integrated services
- New models of care for community, ambulatory and transitional care

Our immediate focus

- Aged Care
- Palliative care
- Rehabilitation
- Ambulatory care services
- Ante-natal and paediatrics
- Care for chronic conditions (diabetes, cardio-respiratory, musculoskeletal, wound care and pain)

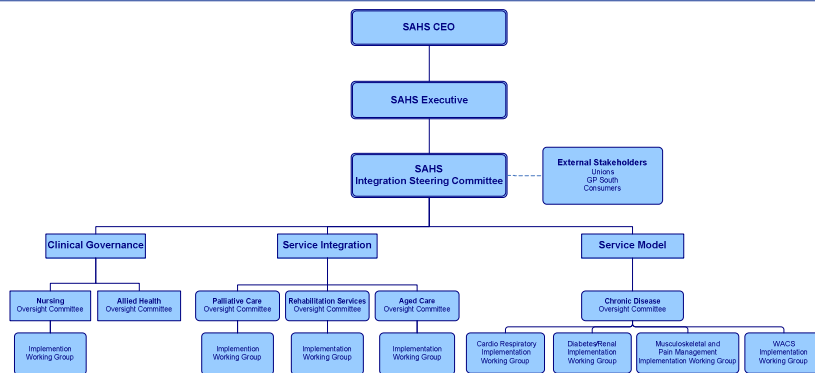
Our Benefits

- Coordinated Care
- Access to information
- Care provided in the most appropriate setting
- Sharing of skills and knowledge
- Opportunities to work across settings

Our Challenges

- Significant incidence of chronic & complex conditions
- Access to information
- Identifying more appropriate settings for care
- Capacity
- Workforce

Our Integration Structure



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Our Longer-Term Focus

- Development of STAHS Strategic Plan – shifting focus from diagnosis and treatment to prevention and protection
- Formal linkages and collaborations with service providers
- Development of an Information Plan
- Team Goal Setting

Our Clinical Governance

- Outcome will be stronger clinical governance.
- Evidence applied practice, involving patients.
- Continuous monitoring, comparison and improvement.
- Principles of transparency, probity, accountability, no-blame culture, patient centred care.

Our Clinical Governance

- How will it be improved?
 - Established clear lines of responsibility & accountability within a culture of trust & honesty
 - Clear clinical governance policies
 - Comprehensive program of quality improvement processes (integrating clinical audit, evidence based practice, workforce planning, community engagement)
 - Education and training programs

Our Operational Performance

- Our People
- Our Use of Information
- Our Financial Management
- Our Involvement of Patients
- Our Communications
- Our Partnership with our Key Stakeholders

Our Operational Performance

- **How will we improve?**
 - Improved alignment of budget allocation and develop dis-investment and re-investment strategies
 - Develop a patient & public involvement strategy and a total asset management strategy
 - Develop achievable savings and transparent process to reallocate savings. Minimise business overheads through shared corporate initiatives
 - Implement area information management plan to offer corporate, reporting and decision support systems

Our Leadership & Management

- Leadership of Service Units
- Leadership of Our People
- Entrepreneurship
- Collective & Collaborative Leadership
- Subsidiarity

Our Leadership & Management

- **How will this capacity be developed?**
 - Develop a performance/achievement culture
 - Develop and implement Workforce Plan
 - Implement leadership model that unifies
 - Organisational framework aligned to people capacity
 - Provision of learning opportunities
 - Portfolio performance management framework
 - Promote and foster research and recognise and reward innovation

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Success

- **How will we know we are on the right path?**
 - Measurable quality improvement
 - Demand met in appropriate settings
 - Productivity and efficiency improved
 - Staff turnover reduced
 - Management improved
 - SHIFT IN FOCUS/REALIGNMENT OF RESOURCES

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