



FACT SHEET

Community Partnership Teams

An essential part of the current reforms across Disability, Child Youth and Family Services (DCYFS) is to build and strengthen a partnership with the Community Sector. To enable this to occur Community Partnership Teams have been established in each of the state's four geographical areas to ensure that community sector agencies are supported and meet their contractual obligations.

The Teams will be the formal point of contact between DCYFS and funded community sector organisations. The core functions of these teams will be:

Liaison: Promote and maintain communication internally and externally to support working relationships between the sector and DCYFS.

Contract Management: Negotiate and manage Service Agreements acting as the primary contact, monitoring the Service and Performance Standards Schedule of Agreements and finance reporting in liaison with the Office for the Community Sector. These teams will also support agencies to understand reporting requirements and to interpret data.

Quality: Implement key government policy and program initiatives, reforms and strategies at an area level. Examples of this include the Disability Operational Framework, and DHHS Quality Framework processes. The teams will work along side the Office for the Community Sector and Community Sector Organisations to monitor quality and safety within the Quality and Safety Standards Framework.

Complaints and Risk Management: Identify and respond to service issues, disputes and risks in line with the Quality and Safety Standards Framework.

The Community Partnership Teams report to the DCYFS Area Directors and can be contacted on the following numbers:

North – 6336 4946

North West – 6434 6474

South West – 6230 7531

South East – 6230 7842

Further information regarding the reform process can be located at http://www.dhhs.tas.gov.au/future_communities/reform_implementation_unit