

Aids and Equipment

Moving Interstate – Fact Sheet

Thinking about moving interstate?

This fact sheet is designed to make it simpler for you to maintain access to the aids and equipment you require when moving or travelling interstate.

There are some differences between the aids and equipment schemes in each state and territory. To ensure you can make informed choices and are fully aware of available options, and to ensure your needs will be met when you move, it is important to plan ahead.

What aids and equipment can I take with me when I move?

Generally, you will be able to take your aids and equipment with you when you move interstate. You should contact your current equipment scheme as soon as possible to confirm what you can take.

Your current equipment scheme can also help you make arrangements with the new equipment scheme for the transfer of outstanding requests for new equipment or repairs and maintenance for existing equipment, where eligible.

Once you move, the guidelines of the new equipment scheme will apply, including equipment available and any co-payments, eligibility, prioritisation and waiting list conditions.

Any removal costs remain your responsibility.

If some of your equipment cannot be taken in the move or will not be suitable in your new home, you may need to make arrangements to hire or borrow items that you need in the interim.

What about regular supplies of other products? Can I get them from the new scheme?

If you receive regular supplies of products such as continence, respiratory or other products, contact your new equipment scheme about what can be provided and the products and amounts provided, as well as other funding schemes where applicable.

I'm on a waiting list for equipment funding, what will happen when I move?

If you are on a waiting list for equipment funding the new equipment scheme will, provided the particular equipment is available through their scheme, consider the date you went on the waiting list. Ask your current equipment scheme to send a copy of your request and confirmation of your application date to the new equipment scheme.

The new equipment scheme will advise you about availability of equipment and whether you will need a new prescription.

What should I do if I have disability services as well as aids and equipment to transfer?

Contact the disability portability coordinator in your area below who will provide you with information about the transfer of your disability services.

Coordinator Individual Funding Unit

Phone: (03) 6230 7731

Email: leon.chick@dhhs.tas.gov.au

Will an interstate scheme take over the repairs and maintenance of my equipment?

Contact the equipment scheme in your new state/territory for information about available repairs and maintenance. Documentation from your current equipment scheme about warranty, equipment age, repair history and serviceability in your new location is usually required before a decision can be made about your particular item.

In some cases you may need to apply for a new item, and you will receive information about how to do this.

What should I do with equipment I am not taking?

Contact your current equipment scheme before you move to make arrangements to return or dispose of unwanted items.

Travelling Interstate

In most cases you can take your equipment with you when you travel interstate on holidays or when visiting for other reasons. If you have any doubt about your specific equipment or are concerned that a repair may be needed, contact your current equipment scheme well before you leave for advice.

If you need repairs while you are travelling, contact your current equipment scheme to arrange repairs as usual.

Repairs are generally available during normal business hours and may not be available on weekends or public holidays.

Where to get further information

Contact details for primary state and territory aids and equipment schemes are below.

Australian Capital Territory

ACT Equipment Scheme
Phone: (02) 6205 2599
Email: ACTES@act.gov.au
Web: www.health.act.gov.au

New South Wales

EnableNSW
Phone: 1800 362 253
Web: www.enable.health.nsw.gov.au

Northern Territory

Territory Independence and Mobility Equipment Scheme (TIMES)
Phone: 1800 139 656
Web: www.health.nt.gov.au/Aged_and_Disability/Subsidies/TIME_Scheme/index.aspx

South Australia

Department for Families and Communities
Equipment Program
Phone: 1300 295 786
Web: [DFC Equipment Program Consumer Information](http://DFC_Equipment_Program_Consumer_Information)

Queensland

Disability and Community Care
Phone: 1800 177 120
Web: www.communities.qld.gov.au/disability
Medical Aids Subsidy Scheme (MASS)
Phone: (07) 3136 3636
Web: www.health.qld.gov.au/mass

Tasmania

South: (03) 6222 7226.
North: (03) 6336 5036
North West: (03) 6426 2429
Web: [Community Equipment Scheme](http://Community_Equipment_Scheme)

Victoria

Aids and Equipment Program (A&EP), State-wide
Equipment Program (SWEP)
Phone: 1300 74 7937
Web: <http://www.bhs.org.au/>

Western Australia

Community Aids and Equipment Program (CAEP)
Phone: (08) 9426 9285
Web: www.disability.wa.gov.au/forindividuals/disabilityservices/aidsequipment.html