



Clarence Integrated Care Centre (ICC) and GP Super Clinic Project Update – June/July 2010

Building Works

Clarence City Council has granted building approval to proceed with the next building works stage. VOS Construction have had the surveyors on site and have plotted the layout of the new building. By the time this fact sheet reaches you, we expect the footings and concrete pouring for the basement, lower level and upper level to have begun! We expect this work will take about 20 weeks. When this is completed, steel work for the roof will begin.

Community Information Sessions

Information sessions for the Clarence Community are continuing.

A general information session about the project was held for patients of the Clarence Medical Practice at the Clarence Community Health Centre on Thursday June 24. Patients who attended the session said they found it useful and would like more information sessions in the future. They also said they would like information about project progress via newsletters and direct correspondence.

A separate information session is scheduled for Risdon Vale Medical Practice patients on July 29 from 4pm – 5pm at the Risdon Vale Community Health Centre.

Facility Information Sessions

Information sessions to take staff through the facility's design and layout, and the building staging process are continuing.

A session was held for Alcohol and Drug Services staff on June 25. A session for Mental Health Services is scheduled for July 29.

Meeting with Local Pharmacists

A meeting was held on June 8 between local Clarence community pharmacists and senior Alcohol and Drug Services (ADS) staff to discuss options for operating the ICC pharmacotherapy service. Three options were discussed. ADS will contact the pharmacists by July 9 with data on the number of pharmacotherapy clients on the Eastern Shore and, in turn, pharmacists will consider the data and respond to ADS with their preferred option for further discussion.

Service Model

The broad conceptual service model for the ICC is agreed and a process set up to begin scoping the services provided.

Continued overleaf



As part of this process we are asking services to identify current and future service opportunities in the ICC, with a focus on service integration. This process continues until the end of July 2010.

In August, multidisciplinary workshops across the services will focus on developing chronic and complex care service models.

This process will determine the range of services provided when the ICC opens and those that may evolve over time.

Change Management Workshops

Change Advocates attended change management workshops #3, #4 and #5 in June and July. These workshops covered communicating change messages effectively, enabling change through conversation and managing resistance.

The final workshop on July 20 will focus on guiding and maintaining momentum.

Change Advocates indicated they are finding the well-attended workshops valuable and the skills transferable to other aspects of their life and work.

Once the workshops are completed, the monthly Clarence Service Manager's meeting will continue as a forum to communicate with Change Advocates about taking the work forward.

Lorraine Millar and Sally Williams will attend these meetings regularly to provide information updates about the project and

keep people informed about work activities needing to be undertaken.

Further information

Please email

cicc.reception@dhhs.tas.gov.au

You can also visit our website at

www.dhhs.tas.gov.au/future_health/clarence_integrated_care_centre

If you receive this fact sheet in the mail but would prefer it via email, please email us on the above address.