ThS South will develop a decision-making accountability framework.

ThS South will have a strong governance framework.

ThS South will engage in clinical redesign for an improved patient journey.

ThS South will embed a culture of research.

ThS South will develop a framework for improved patient experience.

ThS South will work with our community to have consumer-centred care models.

ThS South will have a workforce strategy that responds to current and future challenges.

ThS South will work with all staff to grow engagement, recognition and skill development.

ThS South will demonstrate financial accountability at all levels.

ThS South will continue to focus on improved patient flow strategies.

ThS South will engage in clinical redesign for an improved patient journey.

ThS South will embed a culture of research.

Our Values:
- Caring
- Respect
- Compassion
- Person & Family Centred Care

Our Strategic Directions:
- Patient Care
- Workforce
- Leadership
- Patient Safety
- Innovation & Research

Government Strategic Priorities:
- Healthy & safe Tasmanians
- Well governed systems
- Integrated services
- Evidence based Services

“Outstanding Care with Compassion Every Time”
Tasmanian Health Service – South

Community Engagement

- Develop a framework for improved patient experience
  - The community advisory group provides advice on authentic consumer engagement and patient-centred care
  - Consumer membership is included in key committees
  - Consumer feedback informs change processes

We work with our community to have consumer-centred care models.

Workforce

- Have a workforce strategy that responds to current and future challenges
  - Workforce analysis across professional streams informs strategic planning and services
  - Succession plans are in place
  - Development of workforce models in line with K Block and post K Block
  - Workplans for all units are developed and strategies implemented

Work with all staff to grow engagement, recognition and skill development.

Accountability

- Financial accountability is demonstrated at all levels
  - All stream budgets align with ABE across the South
  - There is a clear financial direction with targets for all streams
  - Service delivery analysis to meet financial targets

Financial accountability is demonstrated at all levels.

Leadership

- Develop a decision making accountability framework
  - The organisation is well prepared for SNAP accreditation
  - Evaluation and review of governance structures

Develop a decision making accountability framework.

Patient Safety

- Improved feedback and communication
  - There is a robust complaints management process for the South
  - Analysis and review currently complaints for patterns and potential strategies for improvement
  - Understand patient needs
  - Implement systems and procedures
  - Protect and enhance our reputation

Prevent harm to patients and have a culture of safety

Innovation & Research

- Engage in clinical redesign for an improved patient journey
  - Develop a framework for clinical redesign
  - Have a program of co-design projects to improve service delivery, at stream and whole of organisation level

Engage in clinical redesign for an improved patient journey.

1. The community advisory group provides advice on authentic consumer engagement and patient-centred care
2. Consumer membership is included in key committees
3. Consumer feedback informs change processes

1. The model of care for K Block services
2. Codesign projects across all streams ensure improved design and delivery of services
3. THS-S will lead clinical networks across the state

1. Workforce analysis across professional streams informs strategic planning and services
2. Succession plans are in place
3. Development of workforce models in line with K Block and post K Block
4. Workplans for all units are developed and strategies implemented

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2. Accreditation for Pathways to Excellence will be achieved

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2. Have a program of co-design projects to improve service delivery, at stream and whole of organisation level

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1. Broaden partnerships with the University sector across clinical craft groups
2. Annual Research Week will promote and celebrate research projects across all disciplines
3. Processes will support research

1. Develop a framework for clinical redesign
2. Have a program of co-design projects to improve service delivery, at stream and whole of organisation level

1. Further develop partnerships with the University sector across clinical craft groups
2. Annual Research Week will promote and celebrate research projects across all disciplines
3. Processes will support research