

**Information for Referrers**

**(March 2020)**

Department of Health

***To access further information and / or a referral form go to:*** <https://www.dhhs.tas.gov.au/palliativecare/health_professionals/palliative_after_hours_phone_support>

For more information ***during business*** ***hours*** please contact:

Amanda Sharman

Manager

GP Assist

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***To access the service patients must be clients of and referred by one of the following services:***

* **Tasmanian Health Service Specialist Palliative Care Service North, North West and South**
* **Tasmanian Health Service Community Nursing Services North, North West and South**
* **Private Nursing Services**
* **General Practitioners**
* **Specialists**

Referrals must be accompanied by enough clinical information to assist the Registered Nurse and GP to effectively advise and manage the presenting symptoms and issues.

If you have palliative care patients, their carers or family members who you think may need some support, advice or reassurance afterhours, please refer them to the service (ensuring you have the patient’s consent to pass on their information and that they are patients of eligible services) and provide them with the above number.

Palliative Care After Hours Phone Support

Ph: 6165 2348

*Palliative care patients and their carers across Tasmania can access*

*palliative care advice and support after hours*

 From 6:00 p.m. to 7:45 a.m. on weekdays and 24 hours on

weekends and public holidays

The Palliative Care After Hours Phone Support Service is a Tasmanian tele-triage service run by GP Assist. Funded through the Tasmanian Health Service this service has been in place since July 2018 and is proving a substantial support to Tasmania’s Palliative Care community and service providers.

This service is specifically designed for palliative care patients. It provides a dedicated phone number for eligible clients to access to a Registered Nurse and on call General Practitioner after usual business hours.

Palliative Care Afterhours Phone Support